



Mattaniah Holiday & Corporate Accommodation

T/A Mattaniah Holiday Rentals
7 Beach Road, Winklespruit, 4126

Cell 066 202 6277

Mattaniah.holidayacc@gmail.com

<https://www.mattaniahaccommodation.co.za>

HOUSE RULES FOR OUR SELF-CATERING UNITS

- Check in time: 14H00 till 20H00
- Check Out time: 10H00
- All units are strictly "**NON-SMOKING**"
 - Visitors are not permitted without prior arrangements.
 - To ensure a pleasant and continued pet-friendly environment, we kindly request the following information when bringing a pet with you:
 - Please provide details about the breed, quantity, and compatibility of your pet with other animals. This is crucial as there may be other pets on the premises.
 - We kindly request that you bring your own bedding and covers for the two single chairs.
 - For the four sleepers' units, one double bed and a ¾ bed, along with two small blankets or covers for the chairs.
 - For the two-sleeper unit, one double bed, along with two small blankets or covers for the chairs.
 - Each owner is responsible for collecting and disposing of their dog's waste. A poop scoop and waste bags are provided in each unit. Please dispose of the waste in the designated black dustbin located next to the trolley bins at the entrance gate.
 - **Please do not lock your pets in the unit.** If they cannot accompany you, leave your unit door open for their access. All security doors have a small gap for dogs to enter.
- **Usage of the Swimming Pool**
 - Guests use the pool at own risks.
 - No one will access the pool without using the ladder.
 - All beach sand to be washed off at the outside shower before entering the pool.
 - Children under 15 must be accompanied by an adult.
 - No braaiing at the pool
 - No diving
 - No drinking or eating in the pool
 - No noise
 - No partying next to the pool
 - No swimming after sun set
 - Pool floater not to be played with.
 - Don't fiddle with the pool pump.
 - **Kindly note that due to the legal responsibility of the usage of the pool, the following guidelines apply:**
 - The individual responsible and his/her guests will be prohibited from using the pool for the remainder of their stay.
 - Failure to adhere to the rules will result in a fine of R600 or more, depending on the nature of the transgression.



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- **Entrance Gate**

- Check-in will be available from 14:00 on the arrival date until 10:00 on the departure date. Please ensure the provided mobile number is accurate for access purposes and that the phone has sufficient airtime.

- **Necessary items to bring:**

- Groceries (including tea, coffee, toilet paper, toiletries, etc.)
- Clothing
- Towels

Please note that all funds must be paid and reflected in our account, as indicated on the invoice, prior to your arrival. Unfortunately, we do not have card payment facilities available.

- **Postponements of bookings will only be permitted under the following circumstances:**

- Only ONE postponement per guest is permitted. Further postponements will result in the forfeiture of payments.
- Postponements are subject to the availability of the requested dates.
- The next booking must be made within six months of the original booking date.
- In the event of death or sickness, a postponement may be granted within 14 days of the arrival date, provided that appropriate certificates are presented as proof.

- **Procedure to follow when Departing**

- Should we not be present, kindly make sure to park outside the door. You may kindly place the key in the yellow post-box, push the down arrow and swiftly proceed to the vehicle. It would be greatly appreciated if you could ensure that the gate is securely locked. Alternatively, I can utilize the phone to open and close it.

PLEASE NOTE:

- **WE ARE A PET-FRIENDLY ESTABLISHMENT, AND THERE ARE DOGS ON THE PREMISES THAT ROAM FREELY. IF YOU ARE NOT COMFORTABLE WITH THIS, MATTANIAH MAY NOT BE SUITABLE FOR YOU.**

KINDLY NOTE THAT FAILURE TO ADHERE TO THE RULES WILL RESULT IN THE FORFEITURE OF YOUR BREAKAGE DEPOSIT!

By order

Management